



BURY ST EDMUNDS  
TOWN COUNCIL

# WEBSITE ACCESSIBILITY STATEMENT

This statement applies to Bury St Edmunds website.

([www.burystedmunds-tc.gov.uk](http://www.burystedmunds-tc.gov.uk))

This website is run by Bury St Edmunds Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- we can't guarantee the full accessibility of our PDF documents or Word documents to screen reader software

## What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email: [TownCouncilMail@burystedmunds-tc.gov.uk](mailto:TownCouncilMail@burystedmunds-tc.gov.uk)
- telephone: 01284 725111

We'll consider your request and get back to you in 28 days.

# Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

Town Clerk, Bury St Edmunds Town Council, 79 Whiting Street, Bury St Edmunds, Suffolk, IP33 1NX

[TownCouncilMail@burystedmunds-tc.gov.uk](mailto:TownCouncilMail@burystedmunds-tc.gov.uk)

(01284) 725111

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Technical information about this website's accessibility

Bury St Edmunds Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.2 AA](#) standard.

## Non-compliance with the accessibility regulations

- you cannot modify the line height or spacing of text
- we can't guarantee the full accessibility of our PDF documents or Word documents to screen reader software

### Disproportionate burden

While we provide support and guidance on how to create content to our standard, we're ultimately reliant on authors to ensure what they've provided us is accessible.

# How we tested this website

This website was last tested on 05 March 2026. The test was carried out by Community Action Suffolk. The test was performed using the Wave Accessibility software.

They tested:

- our main website platform, available at [www.burystedmunds-tc.gov.uk](http://www.burystedmunds-tc.gov.uk)

# What we're doing to improve accessibility

We are constantly looking at our website accessibility alongside our website developers and where we can improve on it, we will. We follow a specific set of guidelines to ensure all our content meets the WCAG 2.2 Standard.

This statement was prepared on 05 March 2026. It was last updated on 15 April 2026.